# Introduction to Information Retrieval

CS276: Information Retrieval and Web Search Pandu Nayak and Prabhakar Raghavan

Lecture 3: Dictionaries and tolerant retrieval

## Recap of the previous lecture

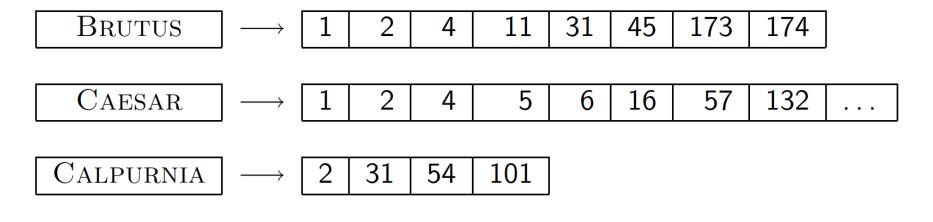
- The type/token distinction
  - Terms are normalized types put in the dictionary
- Tokenization problems:
  - Hyphens, apostrophes, compounds, CJK
- Term equivalence classing:
  - Numbers, case folding, stemming, lemmatization
- Skip pointers
  - Encoding a tree-like structure in a postings list
- Biword indexes for phrases
- Positional indexes for phrases/proximity queries

#### This lecture

- Dictionary data structures
- "Tolerant" retrieval
  - Wild-card queries
  - Spelling correction
  - Soundex

## Dictionary data structures for inverted indexes

The dictionary data structure stores the term vocabulary, document frequency, pointers to each postings list ... in what data structure?



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## A naïve dictionary

An array of struct:

term	document	pointer to
	frequency	postings list
а	656,265	$\longrightarrow$
aachen	65	$\longrightarrow$
zulu	221	$\longrightarrow$

char[20] int Postings \*
20 bytes 4/8 bytes 4/8 bytes

- How do we store a dictionary in memory efficiently?
- How do we quickly look up elements at query time?

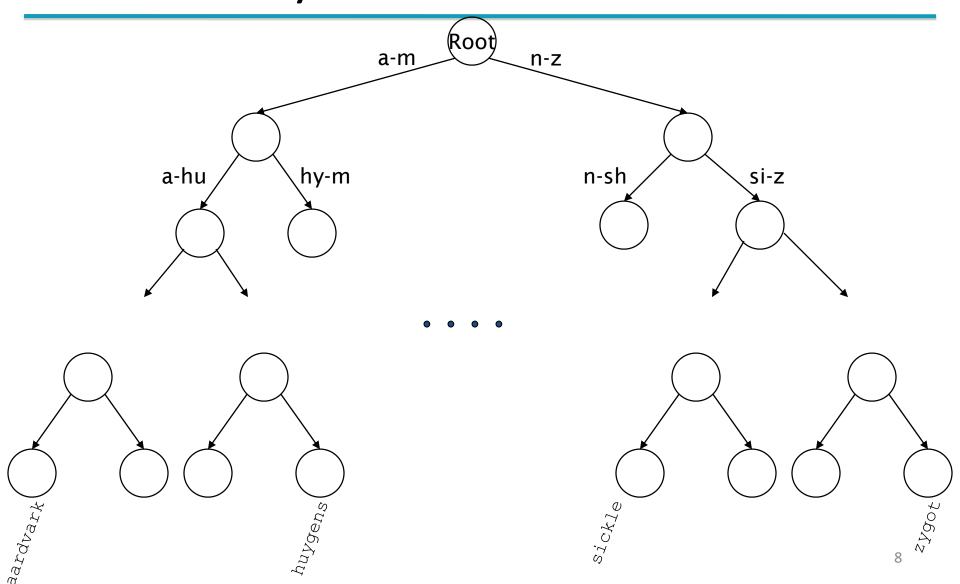
## Dictionary data structures

- Two main choices:
  - Hashtables
  - Trees
- Some IR systems use hashtables, some trees

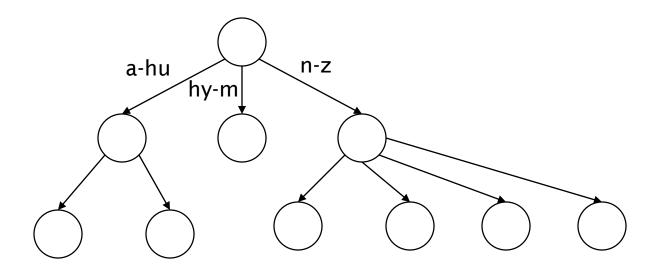
#### Hashtables

- Each vocabulary term is hashed to an integer
  - (We assume you've seen hashtables before)
- Pros:
  - Lookup is faster than for a tree: O(1)
- Cons:
  - No easy way to find minor variants:
    - judgment/judgement
  - No prefix search [tolerant retrieval]
  - If vocabulary keeps growing, need to occasionally do the expensive operation of rehashing everything

## Tree: binary tree



#### Tree: B-tree



 Definition: Every internal nodel has a number of children in the interval [a,b] where a, b are appropriate natural numbers, e.g., [2,4].

#### **Trees**

- Simplest: binary tree
- More usual: B-trees
- Trees require a standard ordering of characters and hence strings ... but we typically have one
- Pros:
  - Solves the prefix problem (terms starting with hyp)
- Cons:
  - Slower: O(log M) [and this requires balanced tree]
  - Rebalancing binary trees is expensive
    - But B-trees mitigate the rebalancing problem

## **WILD-CARD QUERIES**

- (1) the user is uncertain of the spelling of a query term (Sydney vs. Sidney = S\*dney)
- (2) the user is aware of multiple variants of spelling a term (e.g., color vs. colour);
- (3) the user is unsure whether the search engine performs stemming (e.g., judicial vs. judiciary, leading to the wildcard query judicia\*)
- (4) foreign word or phrase (e.g., the query Universit\* Stuttgart).

## Wild-card queries: \*

- mon\*: find all docs containing any word beginning with "mon".
- Easy with binary tree (or B-tree) lexicon: retrieve all words in range: mon ≤ w < moo</p>
- \*mon: find words ending in "mon": harder
  - Maintain an additional B-tree for terms backwards.

Can retrieve all words in range: *nom ≤ w < non*.

lemon => monel

Exercise: from this, how can we enumerate all terms meeting the wild-card query *pro\*cent*?

#### Query processing

- At this point, we have an enumeration of all terms in the dictionary that match the wild-card query.
- We still have to look up the postings for each enumerated term.
- E.g., consider the query:

se\*ate AND fil\*er

This may result in the execution of many Boolean *AND* queries.

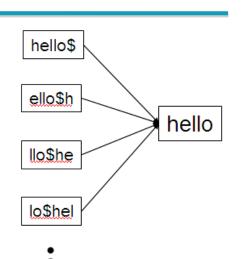
# B-trees handle \*'s at the end of a query term

- How can we handle \*'s in the middle of query term?
  - co\*tion
- We could look up co\* AND \*tion in a B-tree and intersect the two term sets
  - Expensive
- The solution: transform wild-card queries so that the
   \*'s occur at the end
- This gives rise to the Permuterm Index.

#### Permuterm index

- For term *hello*, index under:
  - hello\$, ello\$h, llo\$he, lo\$hel, o\$hell, \$hello
     where \$ is a special symbol.
- m\*n => n\$m\* => man, moron, ....
- Queries:
  - X lookup on X\$ X\* lookup on \$X\*
  - \*X lookup on X\$\* \*X\* lookup on X\*
  - X\*Y lookup on Y\$X\*
    X\*Y\*Z ??? Exercise!

Query = hel\*o X=hel, Y=o Lookup o\$hel\*



#### Permuterm query processing

- Rotate query wild-card to the right
- Now use B-tree lookup as before.
- Permuterm problem: ≈ quadruples lexicon size

Empirical observation for English.

- fi\*mo\*er?
- er\$fi\*
- filter these out by exhaustive enumeration, checking each candidate to see if it contains mo
- fishmonger vs filibuster

## Bigram (k-gram) indexes

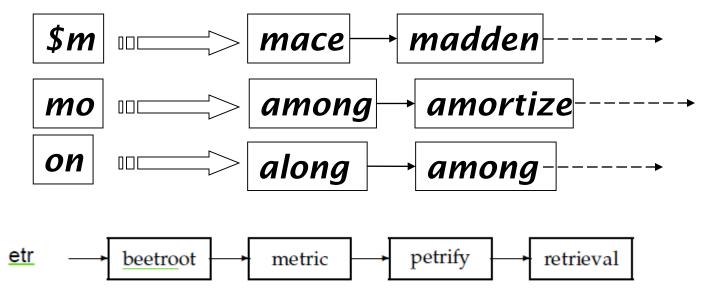
- Enumerate all k-grams (sequence of k chars)
   occurring in any term
- castle => cas, ast , stl, tle are 3-grams
- \$castle\$ => \$ca, cas, ast, stl, tle, le\$.
- e.g., from text "April is the cruelest month" we get the 2-grams (bigrams)

```
$a,ap,pr,ri,il,l$,$i,is,s$,$t,th,he,e$,$c,cr,ru,
ue,el,le,es,st,t$, $m,mo,on,nt,h$
```

- \$ is a special word boundary symbol
- Maintain a <u>second</u> inverted index <u>from bigrams to</u> <u>dictionary terms</u> that match each bigram.

## Bigram index example

 The k-gram index finds terms based on a query consisting of k-grams (here k=2).



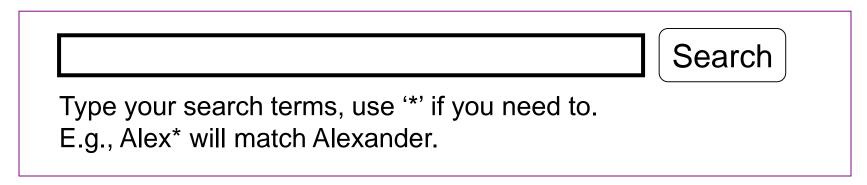
re\*ve => \$re AND ve\$ => relive, remove and retrieve

#### Processing wild-cards

- Query mon\* can now be run as
  - \$m AND mo AND on
- Gets terms that match AND version of our wildcard query.
- But we'd enumerate moon.
- Must post-filter these terms against query.
- red\* => \$re AND red => retired, ....
- Surviving enumerated terms are then looked up in the term-document inverted index.
- Fast, space efficient (compared to permuterm).

#### Processing wild-card queries

- As before, we must execute a Boolean query for each enumerated, filtered term.
- Wild-cards can result in expensive query execution (very large disjunctions...)
  - pyth\* AND prog\*
- If you encourage "laziness" people will respond!



Which web search engines allow wildcard queries?

#### **SPELLING CORRECTION**

#### Document correction

- Especially needed for OCR'ed documents
  - Correction algorithms are tuned for this: rn/m
  - Can use domain-specific knowledge
    - E.g., OCR can confuse O and D more often than it would confuse O and I (adjacent on the QWERTY keyboard, so more likely interchanged in typing).
- But also: web pages and even printed material have typos
- Goal: the dictionary contains fewer misspellings
- But often we don't change the documents and instead fix the query-document mapping

## Query mis-spellings

- Our principal focus here
  - E.g., the query Alanis Morisett
- We can either
  - Retrieve documents indexed by the correct spelling, OR
  - Return several suggested alternative queries with the correct spelling
    - Did you mean ... ?

- Two principal uses
  - Correcting document(s) being indexed
  - Correcting user queries to retrieve "right" answers
- britney spears => britian spears, britney's spears, brandy spears and prittany spears.

- for a mis-spelled query, choose the "nearest" one.
- Select the one that is more common. (grunt and grant for grnt)

## Spell correction

- Two main flavors:
  - Isolated word
    - Check each word on its own for misspelling
    - carot => carrot or tarot
    - Will not catch typos resulting in correctly spelled words
    - e.g.,  $from \rightarrow form$
  - Context-sensitive
    - Look at surrounding words,
    - e.g., I flew form Heathrow to Narita.

#### Isolated word correction

- Fundamental premise there is a lexicon from which the correct spellings come
- Two basic choices for this
  - A standard lexicon such as
    - Webster's English Dictionary
    - An "industry-specific" lexicon hand-maintained
  - The lexicon of the indexed corpus
    - E.g., all words on the web
    - All names, acronyms etc.
    - (Including the mis-spellings)

#### Isolated word correction

- Given a lexicon and a character sequence Q, return the words in the lexicon closest to Q
- What's "closest"?
- We'll study several alternatives
  - Edit distance (Levenshtein distance)
  - Weighted edit distance
  - *n*-gram overlap

#### Edit distance

- Given two strings  $S_1$  and  $S_2$ , the minimum number of operations to convert one to the other
- Operations are typically character-level
  - Insert, Delete, Replace, (Transposition)
- E.g., the edit distance from dof to dog is 1
  - From cat to act is 2 (Just 1 with transpose.)
  - from *cat* to *dog* is 3.
- Generally found by dynamic programming.
- See <a href="http://www.merriampark.com/ld.htm">http://www.merriampark.com/ld.htm</a> for a nice example plus an applet.

#### Weighted edit distance

- As above, but the weight of an operation depends on the character(s) involved
  - Meant to capture OCR or keyboard errors
     Example: m more likely to be mis-typed as n than as q
  - Therefore, replacing m by n is a smaller edit distance than by q
  - This may be formulated as a probability model
- Requires weight matrix as input
- Modify dynamic programming to handle weights

## Using edit distances

- Given query, first enumerate all character sequences within a preset (weighted) edit distance (e.g., 2)
- Intersect this set with list of "correct" words
- Show terms you found to user as suggestions
- Alternatively,
  - We can look up all possible corrections in our inverted index and return all docs ... slow
  - We can run with a single most likely correction
- The alternatives disempower the user, but save a round of interaction with the user

#### Edit distance to all dictionary terms?

- Given a (mis-spelled) query do we compute its edit distance to every dictionary term?
  - Expensive and slow
  - Alternative?
- How do we cut the set of candidate dictionary terms?
- restrict to terms beginning with the same letter
  - Permuterm index : mase => sema
  - semaphore or semantic but not mare or mane
- One possibility is to use n-gram overlap for this
- This can also be used by itself for spelling correction 82

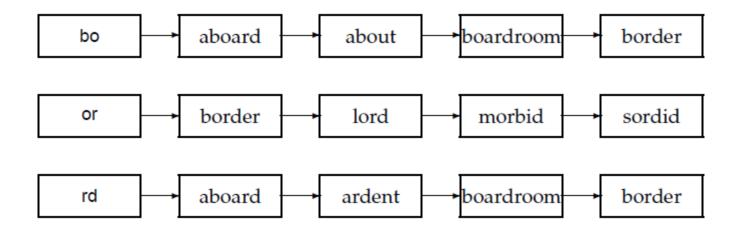
#### *n*-gram overlap

- Enumerate all the n-grams in the query string as well as in the lexicon
- Use the n-gram index (recall wild-card search) to retrieve all lexicon terms matching any of the query n-grams
- Threshold by number of matching n-grams
  - Variants weight by keyboard layout, etc.

## Example with trigrams

- Suppose the text is november
  - Trigrams are nov, ove, vem, emb, mbe, ber.
- The query is december
  - Trigrams are dec, ece, cem, emb, mbe, ber.
- So 3 trigrams overlap (of 6 in each term)
- How can we turn this into a normalized measure of overlap?

## query bord



#### boardroom

## One option – Jaccard coefficient

- A commonly-used measure of overlap
- Let X and Y be two sets; then the J.C. is

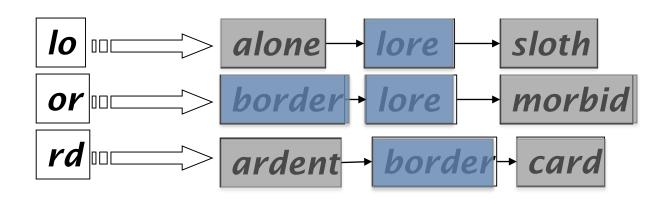
$$|X \cap Y|/|X \cup Y|$$

- Equals 1 when X and Y have the same elements and zero when they are disjoint
- X and Y don't have to be of the same size
- Always assigns a number between 0 and 1
  - Now threshold to decide if you have a match
  - E.g., if J.C. > 0.8, declare a match

- q = bord
- t = boardroom.
- Matching bigrams = 2 (from bo and rd)
- **2**/(8+3-2)

# Matching trigrams

 Consider the query *lord* – we wish to identify words matching 2 of its 3 bigrams (*lo, or, rd*)



Standard postings "merge" will enumerate ...

Adapt this to using Jaccard (or another) measure.

## Context-sensitive spell correction

- Text: I flew from Heathrow to Narita.
- Consider the phrase query "flew form Heathrow"
- We'd like to respond

Did you mean "flew from Heathrow"?

because no docs matched the query phrase.

#### Context-sensitive correction

- Need surrounding context to catch this.
- First idea: retrieve dictionary terms close (in weighted edit distance) to each query term
- Now try all possible resulting phrases with one word "fixed" at a time
  - flew from heathrow
  - fled form heathrow
  - flea form heathrow
- Hit-based spelling correction: Suggest the alternative that has lots of hits.

#### **Exercise**

 Suppose that for "flew form Heathrow" we have 7 alternatives for flew, 19 for form and 3 for heathrow.

How many "corrected" phrases will we enumerate in this scheme?

# Another approach

- Break phrase query into a conjunction of biwords (Lecture 2).
- Look for biwords that need only one term corrected.
- Enumerate only phrases containing "common" biwords.

## General issues in spell correction

- We enumerate multiple alternatives for "Did you mean?"
- Need to figure out which to present to the user
  - The alternative hitting most docs
  - Query log analysis
- More generally, rank alternatives probabilistically argmax<sub>corr</sub> P(corr | query)
  - From Bayes rule, this is equivalent to argmax<sub>corr</sub> P(query | corr) \* P(corr)



Noisy channel

Language model

### **SOUNDEX**

### Soundex

- Class of heuristics to expand a query into phonetic equivalents
  - Language specific mainly for names
  - E.g., chebyshev → tchebycheff
- Invented for the U.S. census ... in 1918

# Soundex – typical algorithm

- Turn every token to be indexed into a 4-character reduced form
- Do the same with query terms
- Build and search an index on the reduced forms
  - (when the query calls for a soundex match)
- http://www.creativyst.com/Doc/Articles/SoundEx1/SoundEx1.htm#Top

# Soundex – typical algorithm

- 1. Retain the first letter of the word.
- Change all occurrences of the following letters to '0' (zero):

```
'A', E', 'I', 'O', 'U', 'H', 'W', 'Y'.
```

- 3. Change letters to digits as follows:
- B, F, P, V  $\rightarrow$  1
- C, G, J, K, Q, S, X,  $Z \rightarrow 2$
- D,T  $\rightarrow$  3
- $L \rightarrow 4$
- M, N  $\rightarrow$  5
- $R \rightarrow 6$

### Soundex continued

- 4. Remove all pairs of consecutive digits.
- Remove all zeros from the resulting string.
- Pad the resulting string with trailing zeros and return the first four positions, which will be of the form <uppercase letter> <digit> <digit> <digit>.

E.g., *Herman* becomes H655.

Will *hermann* generate the same code?

#### Soundex

- Soundex is the classic algorithm, provided by most databases (Oracle, Microsoft, ...)
- How useful is soundex?
- Not very for information retrieval
- Okay for "high recall" tasks (e.g., Interpol), though biased to names of certain nationalities
- Zobel and Dart (1996) show that other algorithms for phonetic matching perform much better in the context of IR

# What queries can we process?

- We have
  - Positional inverted index with skip pointers
  - Wild-card index
  - Spell-correction
  - Soundex
- Queries such as

(SPELL(moriset) /3 toron\*to) OR SOUNDEX(chaikofski)

#### **Exercise**

- Draw yourself a diagram showing the various indexes in a search engine incorporating all the functionality we have talked about
- Identify some of the key design choices in the index pipeline:
  - Does stemming happen before the Soundex index?
  - What about n-grams?
- Given a query, how would you parse and dispatch sub-queries to the various indexes?

#### Resources

- IIR 3, MG 4.2
- Efficient spell retrieval:
  - K. Kukich. Techniques for automatically correcting words in text. ACM Computing Surveys 24(4), Dec 1992.
  - J. Zobel and P. Dart. Finding approximate matches in large lexicons. Software - practice and experience 25(3), March 1995. <a href="http://citeseer.ist.psu.edu/zobel95finding.html">http://citeseer.ist.psu.edu/zobel95finding.html</a>
  - Mikael Tillenius: Efficient Generation and Ranking of Spelling Error Corrections. Master's thesis at Sweden's Royal Institute of Technology. <a href="http://citeseer.ist.psu.edu/179155.html">http://citeseer.ist.psu.edu/179155.html</a>
- Nice, easy reading on spell correction:
  - Peter Norvig: How to write a spelling corrector
     http://norvig.com/spell-correct.html